Office of Telecommunications Management



Catalog of Services 2003

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Introduction

The Office of Telecommunications Management (OTM) has assembled a *Catalog of Services*. This catalog includes a description of all direct billable lines of service provided by OTM. The billing structure for each line of service is also provided. A current copy of the *OTM Catalog of Services* may be found at www.doa.state.la.us/otm/catalog.pdf.

Wherever it was equitable to do so, a standard billing rate was developed. The following types of standard rates are utilized:

- **Measured Use—**the rate is applied to the actual units of use of the service by the subscriber.
- **Time-in-Service**—the rate is applied to the length of time a product or service is available for use by the subscriber (usually a month).
- Occurrence—the rate is applied to the occurrence of an action without regard to the length of time or resources consumed to complete the action.

All lines of service that cannot be billed using a standard rate will be billed at the actual cost of the product or service plus a stated processing charge.

Every attempt will be made to minimize the adjustment of rates, as price stability is a prime objective. Although rates will be reviewed monthly, adjustments will be made only when necessitated by changing cost and/or usage. In any event, OTM will provide at least thirty days notice in advance of adjusting any rates published in the catalog.

All inquiries concerning catalog rates should be directed to:

OTM Project Unit Manager P. O. Box 94280 Baton Rouge, LA 70804-9280 225-342-7733

OTM has developed the *Catalog of Services* on the principle of adopting standard billing rates where possible, providing rate stability, and more closely associating charges with services rendered.

OTM is working each day to minimize the effects of rising telecommunications costs and to provide better service for you. Activities resulting in such things as this catalog, the usage based billing structure, cost reduction/avoidance opportunities and assistance, availability and direct acquisition of contract items, state telecommunications conferences and workshops, and other projects underway—all represent a commitment to you.

Please carefully review and become familiar with each line of service as listed in the catalog. By better understanding the listed services, it will be possible for you to manage your telecommunications resources. Listed below are significant points to consider as you review the catalog.

- **Standard Dial Tone Rates**—Classes of Standard Dial Tone Rates were developed to reflect various levels of service requirements.
- Processing Charge—A processing charge will be applied to some lines of service that do not
 have a standard billing rate. Billing for those lines of service will be based on the actual cost
 of the service plus the processing charge.

Introduction—continued

• LINC Rates—Standard rates will be used to bill for LINC usage. These rates were established to associate subscriber charges to the actual cost of the service, according to the time and duration of the calls.

As discussed earlier, it is possible to manage telecommunications resources by better understanding the service lines in this catalog. It is first necessary to know your telecommunications needs. Next, by selecting the appropriate lines of service to meet those needs and by adjusting existing resources, it may be possible to reduce your telecommunications bill.

There are basically two types of requests for telecommunications service. The first type is a routine request for service. Typically these are service orders. The second type of request is usually non-routine in nature and will require some analysis by OTM to determine the course of action to be taken.

ROUTINE REQUESTS

Routine requests may come in the form of an inquiry or a request. These would be directed to OTM's Customer Service, Help Desk, Billing, and/or Procurement Sections.

Customer Service—Requests for telecommunications service orders are directed to OTM's Customer Service Section. These would include orders for:

- Dial tone feature changes
- Dial tone connects, moves, disconnects, and changes
- LINC access requests
- Toll (long distance) service
- Toll free service
- Pay telephone service
- Data and all other circuits
- Telephone directories for other cities

Service order requests should be mailed or sent by facsimile (FAX) to OTM's Customer Service Section. Mail or FAX to:

Office of Telecommunications Management

Customer Service Section

Post Office Box 94280

Baton Rouge, Louisiana 70804-9280

FAX: 225-342-7757

Main Number 225-342-7720

Help Desk—Telecommunications systems and services problem reporting should be directed to the Help Desk at 225-342-7777.

Introduction—continued

Billing—Inquiries for assistance with billing problems should be addressed to the OTM Fiscal Services Unit at 225-342-7738. Effective July 1, 2003, OTM will implement new procedures to allow agencies to access their OTM bill electronically on the Web. Paper bills will be sent to customers who request the service; however, there will be a charge of \$.50 per printed page for the bill. Printing charges for the OTM bill will be billed in arrears; e.g., printing cost for the July bill will appear on the August bill. Mail or FAX to:

Office of Telecommunications Management

Fiscal Services Unit Post Office Box 94280

Baton Rouge, Louisiana 70804-9280

FAX: 225-342-7965

Procurement—Inquiries for assistance in telecommunications acquisitions should be addressed to the OTM Procurement Officer at 225-342-4649. Mail or FAX to:

Office of Telecommunications Management

Procurement Section Post Office Box 94280

Baton Rouge, Louisiana 70804-9280

FAX: 225-342-7965

State Contracts—OTM has many items and services available on state contracts to meet your agency's needs. Copies of these contracts may be found in the AGPS System. You may want to contact your purchasing department for a copy of a particular contract or contracts. Note that most release orders from these contracts must be sent to OTM for approval. Contact the OTM Contracts Administrator at 225-342-7978 for further details. Mail or FAX to:

Office of Telecommunications Management

Contracts Administrator Post Office Box 94280

Baton Rouge, Louisiana 70804-9280

FAX: 225-342-7984

NON-ROUTINE REQUESTS

Non-routine requests for telecommunications service are generally requests for assistance in moving, upgrading, or replacing an agency's telephone system. Non-routine telecommunications requests may include, but are not limited to, the following:

- Site visit is required
- System evaluation is needed
- Agency is relocating (extensive and requires site visit)
- Needs a cost estimate on system replacement
- Needs major expansion to existing system

Introduction—continued

Non-routine requests for telecommunications service should be mailed or sent by facsimile (FAX) to OTM's System Support Section. Mail or FAX to:

Office of Telecommunications Management Customer Service Section Post Office Box 94280 Baton Rouge, Louisiana 70804-9280 FAX: 225-342-7757

225-342-7708

Dial Tone: Connects Moves and Changes

This service is available to all authorized subscribers using standard dial tone service. Listed below are the two sources for providing Connects, Moves, and Changes.

- Independent Vendors—This service is provided by an independent vendor.
- Telephone Service Provider—This service is provided by the telephone service provider serving the area where work is required. This service is classified into the following categories:

Connects/Moves

Category 1

- Common Connect—The provision of analog dial tone to the network interface.
- Basic Connect/Move—The provision of analog dial tone to the existing wire and wall jack or a
 move of an analog or digital line within the same office or group of buildings using existing
 wiring and wall jack.
- Complex Connect/Move—The provision of analog dial tone requiring wiring and wall jack or a
 move of an analog or digital line within the same office or group of buildings requiring wiring
 and wall jack.

Category 2

- Common Digital Connect—The provision of digital dial tone to the network interface.
- Basic Digital Connect—The provision of digital dial tone to the existing wire and wall jack.
- Complex Digital Connect—The provision of digital dial tone requiring wiring and wall jack.

Category 3

- Common ISDN Connect—The provision of ISDN service to the network interface.
- Basic ISDN Connect—The provision of ISDN service to the existing wire and wall jack.
- Complex ISDN Connect—The provision of ISDN service requiring wiring and wall jack.

Changes

- Number Change—The assignment of a new telephone number to replace an existing number.
- Feature Change or Dial Tone Rearrangement—
 - 1) The addition to or change of a software feature on a Dial Tone Line;
 - 2) The connection of an existing Dial Tone Line to the Network Interface.
- Digital Configuration Change—The rearrangement of the original button assignments, features, and/or call appearances associated with Digital Electronic Business Sets (DEBS). A configuration charge will only apply after the original installation of digital service with DEBS.
- Convert Analog Line to Digital—The conversion of an existing analog line to digital.

Dial Tone: Connects Moves and Changes—continued

Billing Rates

If the work is done by an independent vendor, the agency will pay the actual charges from the invoice plus a 5% processing charge. For new connects of standard dial tone, a Common Connect Charge will also apply (see below).

If the work is done by the telephone service provider, the following rates will apply:

Category 1	Rate per line
Common Connect	\$15.00
Basic Connect/Move	45.00
Complex Connect/Move	90.00

Category 2	Rate per line
Common Digital Connect	\$65.00
Basic Digital Connect	95.00
Complex Digital Connect	140.00

Category 3	Rate per line
Common ISDN Connect	\$85.00
Basic ISDN Connect	115.00
Complex ISDN Connect	160.00

The following changes are provided by OTM at the following rates:

<u>Changes</u>	Rate per line
Number Change	\$46.00
Feature Change or Dial Tone Rearrangement	5.00
Digital Configuration Change	25.00
Convert Analog Line to Digital	50.00

Any items not covered above will be handled on a case by case basis.

02/18/03

Dial Tone: Disconnect

This service is available to all authorized subscribers using standard dial tone service. The disconnect deactivates the station number at the switch.

Billing Rates

There is no charge for a Dial Tone Disconnect.

07/01/93

Dial Tone: Business

This service allows the subscriber dial tone access through a business line where dial tone access may or may not be available through standard dial tone (CENTREX).

Billing Rates

Actual cost plus a 2% processing charge.

02/18/03

Dial Tone: Trunking

This service allows the subscriber dial tone access through a trunk from the central office to a PBX. Trunking in this context is intended to cover local dial tone only and is not to include trunking to LINC network switches.

Billing Rates

Actual cost plus a 2% processing charge.

02/18/03

Dial Tone: Standard Classes

Where locally supported and cost effective this service is available to all authorized subscribers. This service allows the subscriber dial tone access through Centrex. Line extensions are also available. Monthly billing rates have been established for each class of service. These rates will be assessed against all lines in service by the close of business of the 19th of the current billing month. Charges for lines installed after the 19th will appear on the next month's invoice. Conversely, rates will not be assessed against any lines disconnected by the close of business of the 19th of the current billing month. Charges for lines disconnected after the 19th will appear on the current month's invoice.

Any analog line that will not be utilized for an extended period of time may be placed on Inactive status. A line on Inactive status will be billed at \$5.00 per month. Additional features requested on these lines that are not included in the Standard Class will continue to be billed at the prevailing BellSouth rate. The charge for reactivating lines on Inactive status is \$45.00 (a Basic Connect/Move) per order.

The classes of service are as follows:

Dormitory Class—Provides interior calling, outside local calling, and is restricted for dormitory use. Specific features desired from this class must be indicated at order time and will not be activated unless specified. The features available with Dormitory Class are:

- Toll Restriction
- Call Waiting Terminating

Basic Class—Provides interior calling and outside local calling. Specific features desired from this class must be indicated at order time and will not be activated unless specified. Stations which need to be restricted to interior calling may be ordered under this class of service. Features available with Basic Class are:

- Toll Restriction
- Call Waiting Terminating
- Three Way Calling
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Pick-up
- LINC Access

Custom Class—Provides for interior calling and outside local calling. Specific features desired from this class must be indicated at order time and will not be activated unless specified. All features may not be available in all areas. Features available with Custom Class:

- Toll Restriction
- Call Waiting Terminating or Originating
- Three Way Calling
- Call Forwarding-Variable
- Call Forwarding-Don't Answer, Busy Line
- Call Pick-up
- Call Park

Dial Tone: Standard Classes—continued

- Call Hold
- Automatic Call Back
- Speed Call-short
- Directed Call Pick-up
- LINC Access

Digital Voice Class—Provides the capability to access features and other digital services in conjunction with an electronic digital telephone set. This class includes all features available with the Custom Class.

When used with compatible, electronic digital telephone sets, feature access such as call pickup, call transfer, call hold, etc., can be accomplished by depressing a designated feature button. Other digital set options may include multiple line appearances, multiple call appearances, group intercom, and call information display.

Note: This class of service is not available in all locations. The type of digital telephone set required is dependent on the serving Central Office. Please contact the OTM CENTREX Product Manager (225-342-7710) to determine availability, features, and type of telephone set required before ordering.

Integrated Services Digital Network (ISDN) Class—Provides the capability to transport voice and data simultaneously using a single line. This service is provided as Basic Rate Interface Service (BRI) consisting of two 64kb/B-channels and one 16kb/s D-channel (2B+D). The B-channels are used for transmitting information such as voice, data and video. The D-channel is used for signaling. This service can be used for voice calling and circuit-switched data.

Note: This class of service is not available in all locations. Please contact the OTM CENTREX Product Manager (225-342-7710) for further information regarding ISDN.

Key System Class—Provides dial tone service for lines that terminate in a key system. All Basic and Custom class features are available with this class of service.

CENTREX Service Access Line—A line of service available for use with data applications requiring continuous use of a voice grade analog line for processing data calls. Some examples include Integrated Voice Response Systems (IVR), Modems and Modem Pool type applications. This service usually requires that the lines are in a multi-line hunt group, whereby the line rolls over from one line to the next and connects to some type of data device. These lines are dedicated to work with the equipment and are not shared by voice users.

Additional charges may apply, depending on the equipment type, design or configuration. Other options and provisioning may also be available as a solution.

Line Extensions:

• *Premise Line Extension*—Provides the capability of adding an additional telephone instrument to a line within the same building or street address.

Dial Tone: Standard Classes—continued

- Off Premise Extension/Same Central Office—Provides the capability of adding an additional telephone instrument to a line outside of the building or street address but within the same Central Office (C.O.) service area (i.e., an agency has a 342-0000 number and the extension off that number is still in the 342-0000 C.O.).
- Off Premise Extension/Different Central Office—Provides the capability of adding an additional telephone instrument to a line outside of the Central Office serving the main line but within the local calling area (i.e., an agency has a 342-0000 number and the extension off that number is in the 925-0000 C.O.).
- Inter-City Line Extension—Provides the capability of adding an additional telephone instrument to a line outside of the local calling area (long distance).
- Inner-City Mileage—Charges associated with having a Standard Dial Tone line from a different area of the city with a different prefix than the prefix for the serving central office (i.e., an agency has a 342-0000 number in a 925-0000 C.O.).

Billing Rates

Class of Service	Monthly Rate
Dormitory Class	\$13.00
Basic Class	16.50
Custom Class	16.50
Digital Voice Class	25.00
ISDN Class	65.00
Key System Class	25.00
CENTREX Service Access Line	45.00
Premise Line Extension	1.50
Off Premise Extension/Same CO	25.00
Off Premise Extension/Different CO	25.00
Inter-City Line Extension	2.25
Inner-City Mileage	32.00

06/05/02

LINC Louisiana Intercity Network for Communications

This service provides measured rate long distance calling within Louisiana and within the continental United States by dialing an access code, area code and a seven-digit telephone number.

This service is classified into six categories:

LINC—Intrastate Day—Calls made to area codes 225, 318, 337, 504 or 985 between the hours of 8 a.m. and 4:59 p.m. Monday through Friday.

LINC—Interstate Day—Calls made to any area code other than 225, 318, 337, 504 or 985 between the hours of 8 a.m. and 4:59 p.m. Monday through Friday.

LINC—Intrastate Evening—Calls made to area codes 225, 318, 337, 504 or 985 between the hours of 5 p.m. and 10:59 p.m. Sunday through Friday.

LINC—Interstate Evening—Calls made to any area code other than 225, 318, 337, 504 or 985 between the hours of 5 p.m. and 10:59 p.m. Sunday through Friday.

LINC—Intrastate Night—Calls made to area codes 225, 318, 337, 504 or 985 between the hours of 11 p.m. and 7:59 a.m. Sunday through Saturday and from 8 a.m. Saturday through 4:59 p.m. Sunday.

LINC—Interstate Night—Calls made to any area code other than 225, 318, 337, 504 or 985 between the hours of 11 p.m. and 7:59 a.m. Sunday through Saturday and from 8 a.m. Saturday through 4:59 p.m. Sunday.

Billing Rates

Class of Service	Monthly Rate
Intrastate Day	\$0.065 per minute
Interstate Day	0.065 per minute
Intrastate Evening	0.060 per minute
Interstate Evening	0.060 per minute
Intrastate Night	0.050 per minute
Interstate Night	0.050 per minute

Note: This line of service is not available with all applications.

06/08/01

Station Equipment Connect

This service consists of attaching any station equipment to the dial tone line. This service is performed by OTM or the equipment vendor when the dial tone service is first installed. This service is not applicable to subscribers who install their own equipment. The charge for this service does not include the cost of the station equipment. For contract items, this cost may be included in the contract price.

Billing Rates

Actual cost plus a 5% processing charge.

02/18/03

Station Equipment Move

This service consists of detaching any station equipment from one extension line and attaching it to another line. An equipment move is normally performed in conjunction with a dial tone move. The provisions of this service line statement apply only to situations where OTM or a vendor performs the move. The provisions do not apply when subscribers move their own equipment.

Billing Rates

Actual cost plus a 5% processing charge.

02/18/03

Station Equipment Disconnect

This is the detachment of any rented or leased station equipment from the extension line.

Billing Rates

There is no charge for a Station Equipment Disconnect.

07/01/93

Equipment Rental

This service provides for the month to month rental of telecommunications equipment. This includes both station equipment and PBX switching equipment. Equipment rental is not generally recommended.

Billing Rates

Actual cost plus a 1% processing charge.

07/01/93

Equipment Maintenance/Embedded Base

This service provides for the maintenance of telecommunications equipment and will be provided either by OTM or an equipment vendor.

Billing Rates

This service shall be provided at a Special Rate plus a 1% processing charge. The Special Rate shall be developed based upon the cost of the vendor contract or the cost of the maintenance provided by OTM.

07/01/93

Equipment Maintenance/EKS and PBX

This service provides for the maintenance of telecommunications equipment and will be provided either by OTM or an equipment vendor. OTM maintenance service is offered on electronic key systems and some PBXs.

Billing Rates

Equipment Vendor—This is provided at actual cost plus a 1% processing charge.

OTM Maintenance

EquipmentMonthly RateStations/Telephones\$2.50 per unitConsole5.00 per unitSMDR w/printer2.50 per unit

02/24/99

Special Support Services

This service covers all billable consulting, miscellaneous, and extraordinary services provided by OTM to a specific subscriber.

Billing Rates

This service will be provided to the subscriber in accordance with the billing terms agreed upon by both OTM and the subscriber. These terms may be outlined in an approved "Letter of Agreement". Consulting hours will be billed on an actual hour basis.

Consulting Rate \$ 20.00 per hour

02/04/00

Calling Card Service

This service permits the card holder to make long distance calls to any telephone in the continental United States and charge the call to the account associated with the card. This card can be used from any touchtone telephone in the continental United States. All charges made using the card are the responsibility of the subscriber and will be billed directly to the employee or the agency. Applications for both individual and agency cards will be made direct to the vendor. Loss of the card or any suspected fraudulent use should be reported immediately to the issuing calling card vendor and the agency Telecommunications Coordinator (TC).

Billing Rates

Individual Cards

\$0.09 per minute QWEST Communications

Agency Cards

\$0.095 per minute QWEST Communications

No minimum monthly fee

Up to 8.7% Universal Service Fund (USF) charge applies to interstate

usage billed by QWEST to each agency account

08/02/01

Toll Free Service

This service provides toll free long distance to the calling telephone; all charges are levied against the called telephone. This service may be called by any telephone subscriber within the defined INWATS area.

Billing Rates

Dedicated

\$0.05/minute intrastate/interstate

\$0.15/minute international

Switched

\$0.065/minute intrastate/interstate

\$0.15/minute international

OTM will conduct appropriate analysis to determine the most efficient means of providing connectivity for the individual toll free service account.

06/08/01

Directory Assistance

The service is provided to subscribers by the telephone companies to aid in the retrieval of destination numbers.

Billing Rates

Rate

<u>Service</u>

Provided through LINC \$0.30 per call

Provided by BellSouth

Calls to local directory assistance 0.30 per call Calls to 555-1212 1.00 per call Calls to national directory assistance 1.20 per call

Note: There may be exceptions depending on how your agency accesses long distance.

03/06/03

Directory Listings and Cross-Reference Listings

Any standard listing of a telephone number in either the white or blue pages of a local telephone directory. A Cross-Reference Listing refers to another listing where the telephone number is printed (i.e., National Guard see Governor's Office Military Department).

Billing Rates

Business Line

\$1.62 per listing per month plus a 2% processing charge

1.62 per cross reference listing per month plus a 2% processing charge

Standard Dial Tone

\$1.62 per listing per month

1.62 per cross reference listing per month

Note: Rates may vary for independent telephone companies.

03/06/03

Long Distance (Direct Distance Dialing—DDD)

This service provides for 1+ and 0+ long distance calling over the common carrier network.

Billing Rates

Actual cost plus a 3% processing charge.

02/18/03

Semi-Public Pay Telephones

This service provides the dial tone line and the instrument attached to the line.

Billing Rates

Actual cost plus a 2% processing charge.

03/06/03

Radio Paging

This line of service provides for the rental, airtime and purchase of pagers.

Billing Rates

Rental	Monthly Recurring
Standard Numeric Pager Rental	\$2.00
Standard Alpha Pager Rental	2.00
Standard Duplex Pager Rental	10.00
2Way P935 Pager Rental	22.50
2Way Visor Pager Rental	22.50

<u>Airtime</u>	Monthly Recurring
Numeric Metro Airtime	\$2.25
Alpha Metro Airtime	3.75
Duplex Airtime	14.00
Numeric Statewide Airtime	3.00
Alpha Statewide Airtime	4.50
Numeric Regional Airtime	8.00
Alpha Regional Airtime	10.00
Numeric Nationwide Airtime	12.00
Alpha Nationwide Airtime	15.00

<u>Maintenance</u>	Monthly Recurring
Alpha and Numeric Pager	\$.50
Duplex Pager	3.00

<u>Insurance</u>	Monthly Recurring
Alpha and Numeric Pager	\$.50
Duplex Pager	3.00

<u>Features</u>	Monthly Recurring
Pager Voice Mail 10/60/48	\$.50
Pager Voice Mail 20/90/72	1.00
Extended E-Mail	2.50

<u>Purchase</u>	<u>Price</u>
Standard Numeric Pager	\$ 45.00
Standard Alpha Pager	85.00
Standard Duplex Pager	140.00
Standard Bravo Pager	35.00
2Way P935 Pager	360.00
2Way Visor Pager	435.00

10/04/02

LaNet

LaNet provides advanced data networking. This is an optional service which can be used to connect existing local networks to a state wide aggregation network for access to other LaNet subscribers and to the Internet. LaNet may be accessed via Dedicated data communications services.

LaNet Access via Frame Relay—There are two subscription rate elements to support this service.

- 1. This offering assumes an existing intraLATA frame relay port and access line for the agency. The agency subscribes to a PVC and CIR from their premise and across the intraLATA frame relay service cloud to support the LaNet connection discussed below. The CIR subscription is totally at the discretion of the agency and relates to the guaranteed minimum transport speed across the intraLATA frame relay service cloud. The PVC utilized in association with the LaNet access via frame relay shall have the burst limit set at the LaNet access via frame relay subscription rate selected by the agency (see discussion below).
- 2. The agency contracts with OTM for LaNet access via frame relay via a burst limited PVC connection from the intraLATA frame relay service cloud to the LaNet service node in their home LATA. The LaNet access via frame relay contract/subscription defines the maximum data rate that the agency may present to the LaNet service node. Any "burst" above the subscribed rate shall be discarded. The actual transport of the data across LaNet is "best effort" as is the nature of all LaNet traffic today.

Billing Rates

Dedicated Access

LaNet Access Speed	Regular Monthly Rate	Education Monthly Rate*
56/64 Kbps	\$700	\$500
T1	1500	1140
LAN	2150	N/A

^{*} Education rates reflect BellSouth's Educational Credit for dedicated circuits. It is not the Universal Service Fund discount. If your organization is eligible for USF discounts, please indicate the discount percentage on the *LaNet Access Service Request form*.

LaNet—continued

LaNet Access via Frame Relay

05/02/01

LaNet Access Speed	Installation Rate	Monthly Rate
64 Kbps	\$300	\$80
128 Kbps	300	150
384 Kbps	300	250
768 Kbps	300	500
T-1	300	700
3 Mbps	600	1250
4.5 Mbps	600	1750
6 Mbps	600	2450
9 Mbps	600	3500
12 Mbps	600	4550
15 Mbps	600	5600
18 Mbps	600	6500
21 Mbps	600	7400

Circuits

This service provides a connection, linking two or more physical points to each other, which is not switched. Circuits are usually for data transmission between a mainframe and a terminal; for monitoring alarm status between a detection device and the central monitoring equipment; or for extending local telephone service to a remote location.

There are three basic categories of circuits:

- Digital backbone circuits
- Local circuits
- Other circuits

Digital Backbone Circuits—These are primarily InterLATA circuits along major intercity routes that are provided through contracts with interexchange carriers. Digital backbone circuits terminate in BellSouth FlexServ at each end and require additional local circuits (see below) on each end to extend service to a user's premise. Digital backbone circuits are available in DS0, DS1, and DS3 levels along contract routes.

Local Circuits—InterLATA circuits provisioned by the local exchange carrier(s) at tariff rates. These services may be standalone or work in conjunction with digital backbone circuits (see above).

Other Circuits—Circuits provisioned by someone other than the local exchange carrier(s) at tariff rates.

Billing Rates

Contact OTM Technical Services for availability of digital backbone circuit routes and applicable installation and monthly charges.

Local circuits will be provided at actual cost plus a 3% processing charge.

Other circuits will be provided at actual cost plus a 5% processing charge.

02/18/03

Special Support Services / Consulting Fee for Complex Cable and Wire Contract

This service covers consulting fees for services provided by the Plant and Facility Section of the Office of Telecommunications Management in conjunction with the Statewide Complex Cable and Wire contract and other reviews performed by the section.

Billing Rates

This fee will be assessed for the following consulting services performed by the Plant and Facility Section of the Office of Telecommunications Management:

<u>Service</u>	<u>Rate</u>
Site survey and measurement	\$30.00 per hour
Takeoff and calculations	30.00 per hour
Itemization generation	30.00 per hour
Construction drawings with notes	30.00 per hour
Reviewing architectural plans and specifications	30.00 per hour

For release orders totaling less than \$100.00, a maximum fee of \$15.00 (½ hour) will be assessed.

01/16/98

Voice Messaging Service (VMS)

A digital, computer-based telephone service which uses electronic voice mail boxes. VMS is a monthly service which requires no on-site equipment. Available service includes telephone answering and voice mail, with or without personal fax, as well as specialty boxes and special applications. VMS specialty boxes include automated attendant, bulletin board, voice forms, fax on demand, fax overflow, name directory, and cascade message delivery.

These services are generally available to most standard dial tone (CENTREX service) users in Alexandria, Baton Rouge, Lafayette, Lake Charles, New Orleans, Monroe, and Shreveport and on a limited basis in other parts of the state. Contact OTM for specific options, availability, and locations.

VMS subscriber services are listed below in two sections under:

- Voice Mail, Telephone Answering, and Personal Fax
- VMS Specialty Boxes and Special Applications

Voice Mail, Telephone Answering, and Personal Fax

- Voice Mail provides the ability to create a voice message and send it to another voice mail subscriber. Voice mail is similar to electronic mail (e-mail) except that voice mail uses the telephone and voice rather than a keyboard and text. A voice mail user can access the user's voice mail box from any Touchtone telephone, anywhere.
- Telephone Answering provides the capability to have a busy or unanswered telephone
 answered with a personal greeting which was recorded by the subscriber. The caller may
 then leave a recorded message or hang up. With integrated service, the caller may press "0"
 (exit out) to be forwarded to an operator or other answering point. Integrated service also
 provides a message waiting indication. Interfaced service provides neither exit out nor
 message waiting indication.
- Personal Fax provides subscribers the ability to have fax capabilities associated with their voice
 mail box. Incoming fax documents can be saved, automatically directed to a local fax machine,
 forwarded as VMS fax mail to another VMS subscriber, or directed to a remote fax as desired.
 Subscribers who are away from the office may redirect fax documents to another location.
 Personal fax is also used when document confidentiality demands keeping fax messages
 separate from the community fax machine.

There are a number of different classes of service (VMS01 - VMS11, FAXME, FAXLG, TRBOX, SLDIR, NMDIR) associated with voice mail, telephone answering, and personal fax. Please contact OTM for ordering and pricing assistance.

VMS01: Voice Mail Only

Does **not** provide telephone answering.

Maximum incoming message length of 2 minutes.

Maximum greeting length of 30 seconds.

Maximum of 30 messages stored.

New messages (unplayed) stored 15 days.

Saved messages (played) stored 10 days.

VMS02: Voice Mail Only With Outcall Notification

Same as VMS01 plus provides outcall notification to a pager, based on subscriber programmed options, when a message is left in the subscriber's mail box.

VMS03: Small Voice Mail With Integrated Telephone Answering

Provides message waiting indication and exit out to operator.

Maximum incoming message length of 2 minutes.

Maximum greeting length of 30 seconds.

Maximum of 30 messages stored.

New messages (unplayed) stored 15 days.

Saved messages (played) stored 10 days.

VMS04: Small Voice Mail With Integrated Telephone Answering and Outcall Notification

Same as VMS03 plus allows outcall notification to a pager, based on subscriber programmed options, when a message is left in the subscriber's mail box.

VMS05: Medium Voice Mail With Integrated Telephone Answering

Provides message waiting indication and exit out to operator.

Maximum incoming message length of 4 minutes.

Maximum greeting length of 45 seconds.

Maximum of 50 messages stored.

New messages (unplayed) stored 15 days.

Saved messages (played) stored 10 days.

VMS06: Medium Voice Mail With Integrated Telephone Answering and Outcall Notification

Same as VMS05 plus allows outcall notification to a pager, based on subscriber programmed options, when a message is left in the subscriber's mail box.

VMS07: Large Voice Mail With Integrated Telephone Answering

Provides message waiting indication and exit out to operator.

Maximum incoming message length of 4 minutes.

Maximum greeting length of 45 seconds.

Maximum of 100 messages stored.

New messages (unplayed) stored 15 days.

Saved messages (played) stored 10 days.

VMS08: Large Voice Mail With Integrated Telephone Answering and Outcall Notification

Same as VMS07 plus allows outcall notification to a pager, based on subscriber programmed options, when a message is left in the subscriber's mail box.

VMS09: Voice Mail With Interfaced Telephone Answering

Does not provide message waiting indication or exit out to operator.

Maximum incoming message length of 2 minutes.

Maximum greeting length of 30 seconds.

Maximum of 30 messages stored.

New messages (unplayed) stored 15 days.

Saved messages (played) stored 10 days.

VMS10: Voice Mail With Interfaced Telephone Answering and Outcall Notification

Same as VMS09 plus allows outcall notification to a pager, based on subscriber programmed options, when a message is left in the subscriber's mail box.

VMS11: Integrated Telephone Answering, No Voice Mail For Dormitory Use Only

Provides message waiting indication.

Maximum incoming message length of 1 minute.

Maximum greeting length of 30 seconds.

Maximum of 20 messages stored.

New messages (unplayed) stored 15 days.

Saved messages (played) stored 10 days.

VMSFM: Personal Fax, Medium Size

This box is used in conjunction with telephone answering voice mail to provide personal fax capabilities. It is in addition to the basic mailbox. It provides 25 pages of storage.

VMSFL: Personal Fax, Large Size

This box is used in conjunction with telephone answering voice mail to provide personal fax capabilities. It is in addition to the basic mailbox. It provides 75 pages of storage.

VMSSL: Subscriber Locator Service

This optional add-on feature to a telephone-answering mailbox enables the subscriber to program a "follow-me" number, such as a cell phone number. Callers forwarded to the user's voicemail may opt to have the system attempt to connect the caller by telephone to the subscriber-programmed follow-me number.

VMSTR: Transfer Box

This box can be used with VMS03 through VMS08 (Voice Mail with Telephone Answering) in special situations where multiple telephone numbers are to be covered by a single mail box associated with one telephone number. A transfer box will be needed for each of the line(s) in excess of the original line. This box may also be used with special applications according to system design requirements.

SLDIR: Single Line Directory

This box can be used in a couple of different ways:

1) It can be used with a line that is shared by one or more persons who require separate, private mail boxes. The directory permits the caller to self direct via a menu to individual mailboxes associated with individual persons.

2) Single line directories can also be used when a secretary handles telephone calls for more than one boss. If the secretary is unavailable, the SLDIR will allow a caller to self direct to the various bosses' mailboxes. However, it will not redirect the caller to an individual's telephone line, only to a personal mailbox.

NMDIR: Name Directory

This box is used on a main answering line. It will allow callers to self direct to a particular CENTREX telephone number by keying in the name of the person they are trying to reach. It is a form of an automated attendant. The associated database will hold 100 names and telephone numbers. The subscriber agency must keep OTM informed of any changes.

AFTHR: After Hours Information Box

This box is used to provide information to callers after hours such as office hours or mailing addresses. It is turned on manually by invoking the CENTREX call forward variable feature.

Billing Rates

Voice Mail/		
Telephone Answering	Monthly Rate	Installation
VMS01	\$7.75	\$10.00
VMS02	13.00	10.00
VMS03	10.00	10.00
VMS04	15.00	10.00
VMS05	10.75	10.00
VMS06	15.75	10.00
VMS07	11.75	10.00
VMS08	16.75	10.00
VMS09	9.75	10.00
VMS10	14.75	10.00
VMS11	7.50	10.00
VMSFM	9.50	10.00
VMSFL	11.00	10.00
VMSSL	10.00	10.00
VMSTR	3.25	10.00
SLDIR	10.25	10.00
NMDIR	13.00	30.00
AFTHR	13.50	30.00

NOTE: Prices above do not include the cost of a pager or pager service if Out call notification to a pager is selected.

VMS Specialty Boxes and Special Applications

 VMS special applications consist of automated attendant, bulletin board, voice forms fax overflow and fax on demand. These applications may be used independently or combined with

other mail boxes. VMS special applications require at least one shared access or dedicated access route per system.

- Automated Attendant provides the capability to have callers self direct their call to a department or section based on a number of menu choices.
- Bulletin Board is used to provide information to callers. This information is recorded by the agency and can be changed at any time. An option can be available for callers to leave messages.
- Voice Forms are used to collect and record data from callers in a structured manner. When responses are retrieved by office personnel from the forms mail box(es), only the callers' recorded responses are heard.
- Fax Overflow provides fax document storage when the associated fax machine is not available (busy or out of service).
- Fax On Demand is used for callers to request that stored information packets, forms, applications, etc. be automatically faxed back to the caller rather than the agency mailing or manually faxing the information to requestors.

There are a number of different classes of service associated with VMS special applications. Please contact OTM for ordering and pricing assistance.

[Items listed below are provided for general information and should not be used without OTM assistance to design or cost out an application. Proposed applications require a well thought-out plan, design experience, and carefully worded scripting. This will help to assure caller acceptance and maximize the effectiveness of the application for the agency. An agency project is required to begin working on the VMS applications.]

ATT01: Automated Attendant Main Menu

Menu choice of 1-9 and 0. Includes initial greeting.
Only one main menu needed per application.

ATT02: Automated Attendant Sub Menu

Menu choice of 1-9 and 0. May have multiple sub menus.

INFO1: Bulletin Board, Listen Only

Maximum of 3 minutes of information announcement time. Caller can be disconnected after announcement.

INFO3: Bulletin Board With Reply Option

Maximum of 3 minutes of information announcement time. Offers caller option to record message.

VFRM: Voice Forms Package

Includes controller and question mail boxes. Maximum of 135 sets of responses.

VFRM1: Voice Forms Additional Storage

Provides overflow distribution (in excess of 135 sets). Provides multiple distribution (to permit simultaneous retrieval by more than one user).

FAXOF: Fax Overflow

Provides storage for overflow from fax machine.

FAXOD: Fax On Demand

Provides storage for 30 individual documents consisting of up to 10 pages each. Callers may call into the mailbox to request information be faxed to them on line.

SHRAC: Shared Access

Permits access routes to be shared with another application(s) or by a pool of users. At least one access route (dedicated or shared) required for each special application. One access route required for each simultaneous conversation with a special application.

DEDAC: Dedicated Access

Devotes access path to designated special application(s) only. At least one access route (dedicated or shared) required for each special application. One access route required for each simultaneous conversation with a special application.

Billing Rates

Special Applications	Monthly Rate	<u>Installation</u>
Automated Attendant/Main Menu	\$34.00	\$30.00
Automated Attendant/Sub Menu	7.75	30.00
Bulletin Board, Listen Only	31.50	30.00
Bulletin Board, Listen and Reply	31.50	30.00
Voice Forms Package	41.75	50.00
Voice Forms Additional Storage	10.25	30.00
Fax Overflow	20.00	10.00
Fax On Demand	25.00	50.00
Shared Access	160.00	N/C
Dedicated Access	215.00	N/C

01/15/03

Uniform Call Distribution (UCD)

UCD service is generally used where there are a group of agents regularly receiving a large quantity of incoming calls, which anyone in the group can handle. Based on Standard Dial Tone (CENTREX service), the UCD system automatically delivers each incoming call to the next available agent's line through rotation of lines rather than always starting at the first number (line) in a group of lines.

An agent group must have at least two lines in order to have UCD service. One UCD system is required for each UCD group.

There are a number of options and capabilities available with UCD. These include the ability to turn off (make busy) individual stations when not in use, place some number of incoming callers in a queue until an agent is available, provide a limited number of announcements to callers and those waiting in a queue, and receive some indication (status) of how long queued callers have been waiting.

Queues and announcements are billable on a per item basis. The cost of the required CENTREX service line is included in the UCD Agent Line rate. Some options require special equipment which must be purchased separately. Depending on availability and the type of equipment selected, the make busy and queue status options may require additional circuits. The announcement option requires a separately billed circuit.

Circuits are billed at pass through rates. Installation charges for UCD Agent Lines are billed according to Standard Dial Tone Connects/Move rates. Other installation and option charges are listed below under Billing Rates. For equipment options, prices, and associated installation prices, contact OTM.

Billing Rates

UCD Service	Monthly Rate	<u>Installation</u>
Agent Line	\$67.50	
Queue Slot	12.50	
Announcement	28.00	
UCD System (Group)		\$200.00
Make Busy—Per Group		20.00
Make Busy—Per Line		5.00
Queue Status—Per Group		30.00
Queue Slot (Post Cut*)		5.00
Announcement		30.00

^{*}There is an installation charge for each queue slot added after the system is initially installed. There is no charge for initial queue slot installation.

09/14/95

Telephone Access to Legislative Sessions (TALS)

This service, known as TALS, allows remote listening access via a 342- CENTREX telephone line to the proceedings taking place in the State Senate and House of Representatives chambers and committee rooms.

This service is structured to provide access in one of two ways. The first requires the installation of an CENTREX line that will be dedicated for this line of service (TALS *Class*). This line will not allow any type of outside calling. The second type is to add the TALS capability to an already existing CENTREX line (TALS *Feature*). In this case the line can be used for normal operations of business when not connected to the TALS system.

Billing Rates

Subscribers served by the main Baton Rouge CENTREX system (342-XXXX) will be billed at the rates below.

Subscribers not served by the main Baton Rouge CENTREX system (342-XXXX) but who are within the Baton Rouge local calling area will order a 342- CENTREX line billed at the rates below plus \$32.00 for Inner-City mileage (see *Dial Tone Standard Classes*).

In order for a subscriber who is outside the Baton Rouge local calling area to access this service, a 342- CENTREX line and a circuit will be necessary. The CENTREX line will be billed at the rates below. The monthly circuit cost and one-time installation charge will be billed based upon standard circuit charges (see *Circuits*).

Class of Service	<u>Monthly Rate</u>	<u>Installation Charge</u>
TALS Class	\$40.00	\$240.00
TALS Feature	30.00	180.00

04/15/98

Cellular Service

This service assists state agencies in obtaining cellular and PCS wireless telephone service to be used for official state business only. Agencies may use any of the several available state contracts from a number of vendors to purchase cellular and PCS wireless telephones, services, accessories, and features.

An agency must first gain telecommunications authorization to acquire wireless telephone service for an agency subscriber. Authorization may be secured from one of two sources. The first source for authorization is a department secretary, university president, or chancellor who has been specifically delegated in writing by the OTM Director the authority to approve cellular or PCS acquisitions. The second source of authorization is through the OTM Director. Agencies may contact and work with vendors directly to determine available plans/packages, features and services, and available coverage areas. It is suggested that a number of vendors be contacted to be able to compare coverage and services offered.

Contracts for cellular and PCS equipment and service are in AGPS and ready for approved acquisitions. The state contract numbers, vendors, areas of availability, services provided, and the vendor contacts are as follows:

State Contract 404546: CenturyTel Communications

Areas: Alexandria; Monroe; Shreveport; northern Louisiana Services: Analog and Digital Cellular Telephones and Service

Contractor Representative: Ty Martin, 318-683-3418/Lindsey West, 318-683-3336

State Contract 404545: Centennial Wireless

Areas: Alexandria; Lafayette; Lake Charles; Natchitoches; and other areas south of interstate highway I-20 in Louisiana.

Services: Analog and Digital Cellular Telephones and Service

Contractor Representative: Joyce Brunson 318-481-6410/Rob Toso, 318-277-8400

State Contract 404544: Cingular Wireless:

Areas: Baton Rouge; Houma-Thibodaux; Lafayette; New Orleans; other areas in southern Louisiana

Services: Analog and Digital Cellular Telephones and Service

Contractor Representative: Freddye Smith, 225-235-1700/Lynn Snell, 225-296-4256.

State Contract 404543: Cingular Wireless PCS

Areas: Shreveport; Monroe; Alexandria; other areas in northern Louisiana.

Services: PCS Digital Telephones and Service

Contractor Representative: Freddye Smith, 225-235-1700/Lynn Snell, 225-296-4256.

State Contract 404547: MobileTel Cellular

Areas: Houma; Thibodaux; other areas in Lafourche and Jefferson parishes.

Services: PCS Digital Telephones and Service

Contractor Representative: John Rogers, 504-804-4285/Corkie Gayton, 504-798-2325.

Cellular Service—continued

State Contract 404327: Nextel Communications

Areas: Alexandria; Baton Rouge; Houma; Lafayette; Lake Charles; Monroe; New Orleans;

Shreveport; Thibodaux; other areas statewide.

Services: Digital Radio-Telephones with Internet Access and Service

Contractor Representative: Lesa Kelley, 225-413-1330/Trey Bowman, 225-296-3727

State Contract 404548: SunCom Wireless

Areas: Baton Rouge; Lafayette; Lake Charles; New Orleans; other areas in southern Louisiana

Services: PCS Digital Telephones and Service

Contractor Representative: Bill Katchur, 225-229-2121/Mike Kee, 225-229-2900

State Contract 404549: Verizon Wireless

Areas: Baton Rouge; New Orleans

Services: PCS Digital Telephones and Service

Contractor Representative: Mark Charles, 504-846-6266/Trudi Ruppenicker, 504-846-6370.

State Contract 404776: Alltel Communications

Areas: The metro areas of Baton Rouge and New Orleans and most of Southeast Louisiana.

Services: Analog and Digital Telephones and Service. Contractor Representative: Mr. Terry Ginn, 225-296-8202

For current approval responsibility of wireless telephones and service, see doa.state.la.us/otm/cellular approval.htm.

Billing Rates

The state agency will be billed directly by the vendor.

07/24/01

Video Network Services

Video Network Services (VNS) supports dial access via user-provided ISDN services and dedicated access via lines provisioned through VNS. The VNS supports point-to-point and multipoint conferences.

If an agency is a local school board, K-12, or rural hospital and it qualifies for E-rate discounts, the agency should contact its local BellSouth account executive to establish services. You may call 225-930-7700 for the name and telephone number of a BellSouth account executive. Services will be billed directly to the agency by BellSouth at actual contract rates less E-rate discounts, not at the OTM Video Network Services rates. For information about the Universal Service Administrative Company, see their Web site at www.slcfund.org

Billing Rates

Dedicated Access Category 1—Premise to Network

<u>Speed</u>	Monthly Recurring Cost	One-Time Installation Fee
384 KBPS	\$500.00	\$750.00
768 KBPS	600.00	750.00
T1	750.00	750.00

Category 2—Customer Provided to LATA DCS

<u>Speed</u>	Monthly Recurring Cost	One-Time Installation Fee
384 KBPS	\$200.00	\$500.00
768 KBPS	300.00	500.00
T1	500.00	500.00

Video Usage (Dedicated or Dial Access—per Codec) Unlimited Flat Rate Usage

Speed	Monthly Recurring Cost	
384 KBPS	\$600.00	
768 KBPS	1,100.00	
T1	1,400.00	Only available with Dedicated Access

Measured Usage (Per Codec)

<u>Speed</u>	<u>Usage Charge</u>	
128 KBPS	\$7.50 per ½hour	Only available with Dial Access
384 KBPS	10.00 per ½ hour	
768 KBPS	15.00 per ½ hour	
T1	22.50 per ½ hour	

Video Network Services—continued

Other Rate Elements

Account Set up/Dial Access/Guest Port

T.120

Audio Add On

Monitored/Conferences

Subsequent User Set-up Certification

Continuous Presence/Speed Matching

Cancellation Fees:

Greater than 24 hours notice Less than 24 hours notice

09/20/00

\$30.00 each

50.00 per month per site

0.22 per minute

30.00 per ½ hour unit

250.00 each

50.00 per month per site

0% of cost of scheduled conference 100% of cost of scheduled conference

InterLATA Frame Relay Service

OTM supports the establishment of interLATA PVC's between Baton Rouge—New Orleans, Baton Rouge—Shreveport, Baton Rouge—Lafayette, New Orleans—Shreveport, New Orleans—Lafayette, and Shreveport—Lafayette.

There are two subscription rate elements required to support this service:

- 1. This offering assumes an existing intraLATA frame relay port and access line for the agency. The agency subscribes to an intraLATA PVC and CIR for each premise end of the desired connection (e.g. one PVC in Baton Rouge connected to one PVC in New Orleans). The CIR subscription is totally at the discretion of the agency and relates to the guaranteed minimum transport speed within the LATA. Unlike other intraLATA PVCs, the PVC utilized in association with the interLATA frame relay service will have the burst limit set to match the interLATA frame relay subscription rate selected by the agency.
- 2. The agency contracts with OTM for interLATA frame relay transport via a burst limited PVC along the desired route for a fixed monthly fee. The interLATA frame relay contract/ subscription should reflect the maximum data transmission rate that the agency desires between the LATAs. Any "burst" of data above the subscribed rate shall be discarded. This restriction is necessary to allow OTM to engineer high quality, non-congested transport across the LATA.

Billing Rates

Baton Rouge—Lafayette,	Baton Rouge-	-New Orleans.	Baton Rouge-	-Shreveport

<u>Speed</u>	<u>Monthly Rate</u>	<u>Installation</u>
64 Kbps	\$60.00	\$100.00
128 Kbps	90.00	100.00
384 Kbps	150.00	100.00
768 Kbps	250.00	100.00
T-1	350.00	100.00
3 Mbps	612.50	100.00
4.5 Mbps	875.00	600.00
6 Mbps	1,225.00	600.00
9 Mbps	1,750.00	600.00
12 Mbps	2,275.00	600.00
15 Mbps	2,800.00	600.00
18 Mbps	3,325.00	600.00
21 Mbps	3,850.00	600.00

InterLATA Frame Relay Service—continued

New Orleans—Lafayette, New Orleans—Shreveport, Shreveport—Lafayette

<u>Speed</u>	Monthly Rate	<u>Installation</u>	
64 Kbps	\$120.00	\$200.00	
128 Kbps	180.00	200.00	
384 Kbps	300.00	200.00	
768 Kbps	500.00	200.00	
T-1	700.00	200.00	
3 Mbps	1,225.00	200.00	
4.5 Mbps	1,750.00	1,200.00	
6 Mbps	2,450.00	1,200.00	
9 Mbps	3,500.00	1,200.00	
12 Mbps	4,550.00	1,200.00	
15 Mbps	5,600.00	1,200.00	
18 Mbps	6,650.00	1,200.00	
21 Mbps	7,700.00	1,200.00	

03/06/01

IntraLATA Frame Relay

The IntraLATA Frame Relay Service offering provides for end user connection (access line) onto and the mapping of permanent virtual circuits (PVC) across a LATA-wide frame relay service cloud. The port speed governs the maximum traffic that may be simultaneously offered to a LATA-wide cloud.

Contact the OTM Technical Services unit for more information or network design assistance.

Billing Rates

Port Speed	Monthly Rate	Installation Rate
56/64K	\$38.00	\$350.00
128 Kbps	70.00	400.00
256 Kbps	140.00	400.00
384 Kbps	250.00	500.00
768 Kbps	275.00	500.00
T-1	285.00	500.00
3 Mbps Mux	1,125.00	1,750.00
3 Mbps Frac DS3*	990.00	2,000.00
6 Mbps Mux	2,250.00	3,000.00
6 Mbps Frac DS3*	1,056.00	2,000.00
9 Mbps Frac DS3*	1,257.00	2,000.00
12 Mbps Frac DS3*	1,457.00	2,000.00
15 Mbps Frac DS3*	1,657.00	2,000.00
18 Mbps Frac DS3*	1,857.00	2,000.00
21 Mbps Frac DS3*	2,057.00	2,000.00
24 Mbps Frac DS3*	2,258.00	2,000.00
27 Mbps Frac DS3*	2,458.00	2,000.00
30 Mbps Frac DS3*	2,658.00	2,000.00
33 Mbps Frac DS3*	2,858.00	2,000.00
44.210 Mbps	3,250.00	1,250.00

^{*} These port speeds require a 44.120Mb Access line.

Standard CIR/PVC	Monthly Rate	Installation Rate
0 Kbps	\$3.65	\$25.00
4-32 Kbps	6.75	25.00
48-56/64 Kbps	13.00	25.00
128 Kbps	22.50	25.00
192-256 Kbps	37.00	25.00
320-384 Kbps	41.00	25.00
448-512 Kbps	58.75	25.00
576-768 Kbps	90.00	25.00
832 Kbps-1.024 Mbps	135.00	25.00
1.132-1.536 Mbps	135.00	25.00
1.537-4 Mbps	210.00	25.00
4.1-10 Mbps	385.00	25.00

Standard CIR/PVC	Monthly Rate	Installation Rate
10.1-16 Mbps	\$675.00	\$25.00
16.1-34 Mbps	1,750.00	25.00
34.1-44.210 Mbps	2,275.00	25.00

Intelligent PVC Redirect Feature*
All speeds

Monthly Rate
\$4.25

^{*} If existing service, requires one additional PVC/CIR. If new service requires three PVC/CIR. Intelligent PVC works with Standard or Priority PVC service.

Priority CIR/PVC	Monthly Rate	Installation Rate
4-32 Kbps	\$10.50	\$40.00
48-56/64 Kbps	17.00	40.00
128 Kbps	26.25	40.00
192-256 Kbps	41.00	40.00
320-384 Kbps	45.25	40.00
448-512 Kbps	63.00	40.00
576-768 Kbps	94.50	40.00
832 Kbps-1.024 Mbps	139.75	40.00
1.132-1.536 Mbps	139.75	40.00
1.537-4Mbps	215.25	40.00
4.1-10Mbps	393.75	40.00
10.1-16Mbps	687.75	40.00
16.1-34Mbps	1,790.25	40.00
34.1-44.210Mbps	2,315.25	40.00

Wire Center	<u>NPA</u>	<u>NXX</u>	LATA	Access Speeds	Installation Rate	Monthly Rate
Abbeville	337	892	488	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Albany	225	567	492	56/64 kbs	375.00	65.00
-				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00

Wire Center	<u>NPA</u>	<u>NXX</u>	<u>LATA</u>	Access Speeds	Installation Rate	Monthly Rate
Alexandria	318	466	486	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Alexandria	318	442	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Alexandria	318	640	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Amite	504	748	490	56/64 kbs	375.00	75.00
				T-1	400.00	310.00
				3 Mbps	1,250.00	730.00
				6 Mbps	2,500.00	1,450.00
				44.210 Mbps	1,500.00	4,650.00
Angie	504	986	490	56/64 kbs	375.00	75.00
· ·				T-1	400.00	310.00
				3 Mbps	1,250.00	730.00
				6 Mbps	2,500.00	1,450.00
				44.210 Mbps	1,500.00	4,650.00
Arcadia	318	385	486	56/64 kbs [']	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Arcadia	318	263	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Arnaudville	337	754	488	56/64 kbs	1,050.00	200.00
				T-1	1,800.00	590.00
Athens	318	258	486	56/64 kbs	1,050.00	200.00
				T-1	1,800.00	620.00
Baldwin	337	923	488	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Basile	337	432	488	56/64 kbs [']	1,050.00	230.00
				T-1	1,800.00	805.00

Wire Center Bastrop	<u>NPA</u> 318	NXX 281	<u>LATA</u> 486	Access Speeds 56/64 kbs	Installation Rate \$375.00	Monthly Rate \$65.00
Базпор	310	201	400	T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Baton Rouge	225	771	492	56/64 kbs	375.00	55.00
Daton Roage	220		702	T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Baton Rouge	225	749	492	56/64 kbs	375.00	55.00
Dato r toago			.0_	T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Baton Rouge	225	925	492	56/64 kbs	375.00	55.00
3.3				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Baton Rouge	225	261	492	56/64 kbs	375.00	55.00
•				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Baton Rouge	225	354	492	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Baton Rouge	225	342	492	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Baton Rouge	225	761	492	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
D-1 D	005	004	400	44.210 Mbps	1,000.00	1,450.00
Baton Rouge	225	291	492	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00

Wire Center	NPA	NXX	LATA	Access Speeds		Monthly Rate
Baton Rouge	225	272	492	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Baton Rouge	225	751	492	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Bayou Vista	504	395	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Belcher	318	378	486	56/64 kbs	1,050.00	185.00
				T-1	1,800.00	515.00
Benton	318	965	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Bernice	318	285	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Bernice	318	778	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	3,100.00
Big Cane	318	939	486	56/64 kbs	1,050.00	225.00
				T-1	1,800.00	750.00
Blanchard	318	929	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Bogalusa	504	732	490	56/64 kbs	375.00	65.00
-				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Bonita	318	823	486	56/64 kbs	1,050.00	225.00
				T-1	1,800.00	750.00

Wire Center	<u>NPA</u>	NXX 007	LATA		Installation Rate	Monthly Rate
Bordelonville	318	997	486	56/64 kbs T-1	\$1,050.00 1,800.00	\$210.00 660.00
Povos	318	793	486	56/64 kbs	375.00	55.00
Boyce	310	793	400	T-1		
					400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
D	007	000	400	44.210 Mbps	1,000.00	1,450.00
Breaux Bridge	337	332	488	56/64 kbs	1,050.00	185.00
				T-1	1,800.00	475.00
Broussard	337	837	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Bunkie	318	346	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Buras	504	657	490	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Bush	504	886	490	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Calcasieu	318	659	486	56/64 kbs	1,050.00	210.00
				T-1	1,800.00	700.00
Calhoun	318	644	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Cameron	337	775	488	56/64 kbs	1,050.00	235.00
				T-1	1,800.00	890.00
Campti	318	476	486	56/64 kbs	1,050.00	210.00
				T-1	1,800.00	730.00
Cankton	337	668	488	56/64 kbs	1,050.00	205.00
				T-1	1,800.00	620.00

Wire Center	NPA	NXX	<u>LATA</u>	Access Speeds		Monthly Rate
Carencro	337	896	488	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
_				44.210 Mbps	1,000.00	1,450.00
Carlyss	337	583	488	56/64 kbs	1,050.00	195.00
_				T-1	1,800.00	535.00
Castor	318	544	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Cecilia	337	667	488	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	560.00
Centerville	337	836	488	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Chackbay	504	633	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Chataigner	337	885	488	56/64 kbs	1,050.00	210.00
				T-1	1,800.00	660.00
Chatham	318	249	486	56/64 kbs	1,050.00	210.00
				T-1	1,800.00	700.00
Cheneyville	318	279	486	56/64 kbs	1,050.00	185.00
-				T-1	1,800.00	475.00
Choudrant	318	768	486	56/64 kbs	1,050.00	185.00
				T-1	1,800.00	515.00
Church Point	337	684	488	56/64 kbs	1,050.00	210.00
				T-1	1,800.00	700.00
Clinton	225	683	492	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Colfax	318	627	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00

Wire Center	<u>NPA</u>	<u>NXX</u>	<u>LATA</u>	Access Speeds		Monthly Rate
Collinston	318	874	486	56/64 kbs	\$1,050.00	\$195.00
				T-1	1,800.00	560.00
Columbia	318	649	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Convent	225	562	492	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Converse	318	567	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Cotton Valley	318	832	486	56/64 kbs	1,050.00	215.00
				T-1	1,800.00	730.00
Cottonport	318	876	486	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	560.00
Coushatta	318	932	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Covington	504	892	490	56/64 kbs	375.00	55.00
· ·				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Creole	337	542	488	56/64 kbs	1,050.00	225.00
				T-1	1,800.00	780.00
Creston	318	875	486	56/64 kbs	1,050.00	215.00
				T-1	1,800.00	750.00
Crowley	337	783	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Crowville	318	722	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00

Wire Center	<u>NPA</u>	NXX	LATA		Installation Rate	Monthly Rate
Cullen	318	994	486	56/64 kbs	\$1,050.00	\$260.00
Do Ouinav	227	700	400	T-1	1,800.00	1,035.00
De Quincy	337	786	488	56/64 kbs T-1	1,050.00	185.00 475.00
De Ridder	337	460	488	56/64 kbs	1,800.00 375.00	475.00 65.00
De Riddei	331	400	400	T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Delacroix	504	684	490	56/64 kbs	375.00	4,000.00 55.00
Delacion	JU -1	004	430	T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Delcambre	337	685	488	56/64 kbs	1,050.00	185.00
Deleamble	337	003	700	T-1	1,800.00	475.00
Delhi	318	878	486	56/64 kbs	375.00	65.00
Denn	010	010	400	T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Denham	225	664	492	56/64 kbs	375.00	55.00
Springs		00-1	102	00/01/100	070.00	00.00
opinigo				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Donaldsonville	225	473	492	56/64 kbs [']	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Doyline	318	745	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Dry Prong	318	899	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Dubach	318	777	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00

Wire Center Dulac	<u>NPA</u> 504	NXX 563	LATA 490	Access Speeds 56/64 kbs	Installation Rate \$375.00	Monthly Rate \$55.00
Dulac	JU-T	500	400	T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Duson	337	873	488	56/64 kbs	375.00	55.00
Duson	001	010	400	T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Dutchtown	225	673	492	56/64 kbs	1,050.00	195.00
Batoritown	220	010	702	T-1	1,800.00	560.00
Edgard	504	497	490	56/64 kbs	375.00	65.00
Lagara	001	701	100	T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Elizabeth	318	634	486	56/64 kbs	1,050.00	195.00
LiiZaboti i	0.0		100	T-1	1,800.00	590.00
Elton	337	584	488	56/64 kbs	1,050.00	225.00
				T-1	1,800.00	780.00
Epps	318	926	486	56/64 kbs	375.00	65.00
-660				T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Erath	337	937	488	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Eunice	337	457	488	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Farmerville	318	982	486	56/64 kbs [']	375.00	65.00
				T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Farmerville	318	368	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Fenton	337	756	488	56/64 kbs	1,050.00	205.00
				T-1	1,800.00	620.00
Ferriday	318	757	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00

Wire Center	NPA	NXX	LATA	Access Speeds		Monthly Rate
Florien	318	586	486	56/64 kbs	\$375.00	\$65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
Гајаата	504	700	400	44.210 Mbps	1,500.00	4,000.00
Folsom	504	796	490	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
Corked laland	227	640	400	44.210 Mbps	1,500.00	4,000.00
Forked Island	337	642	488	56/64 kbs	1,050.00	230.00
□ at	040	700	400	T-1	1,800.00	805.00
Fort Necessity	318	723	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Franklin	337	828	488	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Franklinton	504	795	490	56/64 kbs	375.00	75.00
				T-1	400.00	310.00
				3 Mbps	1,250.00	730.00
				6 Mbps	2,500.00	1,450.00
				44.210 Mbps	1,500.00	4,650.00
French Settlement	225	698	492	56/64 kbs	1,050.00	205.00
				T-1	1,800.00	620.00
Galliano	504	632	490	56/64 kbs	1,050.00	230.00
				T-1	1,800.00	830.00
Galvez	225	622	492	56/64 kbs	1,050.00	210.00
				T-1	1,800.00	660.00
Garyville	504	535	490	56/64 kbs	1,050.00	195.00
•				T-1	1,800.00	535.00
Georgetown	318	827	486	56/64 kbs	375.00	65.00
-				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00

Wire Center	NPA	NXX	<u>LATA</u>		Installation Rate	Monthly Rate
Gibsland	318	843	486	56/64 kbs	\$375.00	\$65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
01.	504		400	44.210 Mbps	1,500.00	4,000.00
Gibson	504	575	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
0:11:	040	000	400	44.210 Mbps	1,000.00	1,450.00
Gilliam	318	296	486	56/64 kbs	1,050.00	205.00
01	040	740	400	T-1	1,800.00	620.00
Glenmora	318	748	486	56/64 kbs	1,050.00	185.00
0 - 1 - 1	504	4	400	T-1	1,800.00	475.00
Golden Meadow	504	475	490	56/64 kbs	1,050.00	245.00
				T-1	1,800.00	975.00
Gonzales	225	621	492	56/64 kbs	1,050.00	205.00
				T-1	1,800.00	660.00
Grambling	318	247	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Grand Cane	318	858	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Grand Chenier	337	538	488	56/64 kbs	1,050.00	245.00
				T-1	1,800.00	975.00
Grand Isle	504	787	490	56/64 kbs	1,050.00	260.00
				T-1	1,800.00	1,060.00
Greensburg	225	222	492	56/64 kbs	1,050.00	205.00
•				T-1	1,800.00	620.00
Greenwood	318	938	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Gueydan	337	536	488	56/64 kbs [']	375.00	65.00
-				T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Hackberry	337	762	488	56/64 kbs	1,050.00	205.00
•				T-1	1,800.00	660.00

Wire Center	<u>NPA</u>	<u>NXX</u>	<u>LATA</u>	Access Speeds		Monthly Rate
Hammond	504	345	490	56/64 kbs	\$375.00	\$65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Harrisonburg	318	744	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Haughton	318	987	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Haughton	318	949	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Hayes	337	622	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
Haynesville	318	624	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Hebron	318	246	486	56/64 kbs	1,050.00	245.00
				T-1	1,800.00	1,005.00
Henderson	337	228	488	56/64 kbs	1,050.00	200.00
				T-1	1,800.00	590.00
Homer	318	927	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Hornbeck	318	565	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Hosston	318	287	486	56/64 kbs	1,050.00	225.00
				T-1	1,800.00	750.00

Wire Center	<u>NPA</u>	NXX	LATA	•	Installation Rate	Monthly Rate
Houma	504	850	490	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
ldo	210	204	106	44.210 Mbps	1,000.00	1,450.00
lda	318	284	486	56/64 kbs	1,050.00	245.00
Indonandanaa	E04	070	400	T-1	1,800.00	950.00
Independence	504	878	490	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
Innia	225	400	400	44.210 Mbps	1,500.00	4,000.00
Innis	225	492	492	56/64 kbs	1,050.00	215.00
loto	227	770	400	T-1	1,800.00	730.00
lota	337	779	488	56/64 kbs	1,050.00	205.00
lavva	227	500	400	T-1	1,800.00	660.00
Iowa	337	582	488	56/64 kbs	1,050.00	195.00
laakaan	225	CO 4	400	T-1	1,800.00	560.00
Jackson	225	634	492	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
1	007	070	400	44.210 Mbps	1,500.00	3,100.00
Jeannerette	337	276	488	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
laa	040	000	400	44.210 Mbps	1,500.00	3,100.00
Jena	318	992	486	56/64 kbs	1,050.00	205.00
lamainan	227	004	400	T-1	1,800.00	660.00
Jennings	337	821	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
1	504	050	400	44.210 Mbps	1,000.00	1,450.00
Jesuit	504	656	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
Labaran	007	500	400	44.210 Mbps	1,000.00	1,450.00
Johnson Bayou	337	569	488	56/64 kbs	1,050.00	280.00
				T-1	1,800.00	1,170.00
Jonesboro	318	259	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00

Wire Center	<u>NPA</u>	NXX	<u>LATA</u>	Access Speeds	Installation Rate	Monthly Rate
Jonesville	318	339	486	56/64 kbs	\$375.00	\$65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Kaplan	337	225	488	56/64 kbs	1,050.00	210.00
				T-1	1,800.00	700.00
Keatchie	318	933	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Keithville	318	925	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Kenner	504	441	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Kenner	504	731	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Kentwood	504	229	490	56/64 kbs	375.00	75.00
				T-1	400.00	310.00
				3 Mbps	1,250.00	730.00
				6 Mbps	2,500.00	1,450.00
				44.210 Mbps	1,500.00	4,650.00
Kinder	337	738	488	56/64 kbs	1,050.00	230.00
_				T-1	1,800.00	830.00
Krotz Springs	337	566	488	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Labadieville	504	526	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00

Wire Center	<u>NPA</u>	NXX	LATA	Access Speeds	Installation Rate	Monthly Rate
Lacassine	337	588	488	56/64 kbs	\$1,050.00	\$205.00
Lacamba	E04	000	400	T-1	1,800.00	620.00
Lacombe	504	882	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
1 - 6 11 -	007	004	400	44.210 Mbps	1,000.00	1,450.00
Lafayette	337	231	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Lafayette	337	262	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Lafayette	337	216	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Lafitte	504	689	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Lake Arthur	337	774	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Lake Catherine	504	662	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Lake Charles	337	421	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Lake Charles	337	855	488	56/64 kbs	375.00	55.00
	551		.00	T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
				1 T.Z 10 WIDPS	1,000.00	1,400.00

Wire Center	<u>NPA</u>	NXX	LATA		Installation Rate	Monthly Rate
Lake Charles	337	625	488	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
Laka Charles	227	474	400	44.210 Mbps 56/64 kbs	1,000.00	1,450.00
Lake Charles	337	474	488		375.00	55.00
				T-1	400.00	135.00
Laka	240	<i></i>	400	44.210 Mbps	1,000.00	1,450.00
Lake Providence	318	552	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Lake Providence	318	559	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
LaPlace	504	651	490	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
La Rose	504	691	490	56/64 kbs	1,050.00	210.00
				T-1	1,800.00	660.00
Lawtell	337	543	488	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Lecompte	318	776	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Leeville	504	396	490	56/64 kbs	1,050.00	270.00
				T-1	1,800.00	1,090.00
Leesville	337	286	488	56/64 kbs	375.00	75.00
				T-1	400.00	310.00
				44.210 Mbps	1,500.00	4,650.00
Leesville	337	531	488	56/64 kbs	375.00	75.00
				T-1	400.00	310.00
	00-	252	400	44.210 Mbps	1,500.00	4,650.00
Leesville	337	238	488	56/64 kbs	375.00	75.00
				T-1	400.00	310.00
				44.210 Mbps	1,500.00	4,650.00

Wire Center	NPA	NXX	<u>LATA</u>		Installation Rate	Monthly Rate
Leesville	337	383	488	56/64 kbs	\$375.00	\$75.00
				T-1	400.00	310.00
				44.210 Mbps	1,500.00	4,650.00
Leonville	337	879	488	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Lisbon	318	353	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Livingston	225	686	492	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Livonia	225	637	492	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	560.00
Lockport	504	532	490	56/64 kbs	375.00	55.00
·				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Logansport	318	697	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Loreauville	337	229	488	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Luling	504	785	490	56/64 kbs [']	375.00	65.00
J				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Luling	504	783	490	56/64 kbs	375.00	65.00
J				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00

Wire Center Lutcher	<u>NPA</u> 225	NXX 869	LATA 492	Access Speeds 56/64 kbs	Installation Rate \$375.00	Monthly Rate \$65.00
Latorici	220	000	402	T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Madisonville	504	792	490	56/64 kbs	375.00	55.00
····adioor·····io			.00	T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Mamou	337	468	488	56/64 kbs	1,050.00	230.00
				T-1	1,800.00	830.00
Mandeville	504	624	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Mangham	318	248	486	56/64 kbs	1,050.00	195.00
J				T-1	1,800.00	560.00
Mansfield	318	871	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Mansura	318	964	486	56/64 kbs	1,050.00	205.00
				T-1	1,800.00	620.00
Many	318	252	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Maringouin	225	625	492	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	535.00
Marion	318	292	486	56/64 kbs	1,050.00	235.00
				T-1	1,800.00	890.00
Marksville	318	240	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00

Wire Center Marksville	<u>NPA</u> 318	NXX 253	LATA 486	Access Speeds 56/64 kbs	Installation Rate \$375.00	Monthly Rate \$65.00
Marksville	010	200	400	T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Maurepas	225	695	492	56/64 kbs	1,050.00	210.00
Madropao	220	000	102	T-1	1,800.00	660.00
Melville	337	623	488	56/64 kbs	375.00	65.00
		0_0	.00	T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Mer Rouge	318	647	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Merryville	337	825	488	56/64 kbs	375.00	65.00
,				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Minden	318	371	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Monroe	318	342	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Monroe	318	321	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Monroe	318	396	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Montegut	504	594	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Monterey	318	386	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00

Wire Center Montgomery	<u>NPA</u> 318	<u>NXX</u> 646	LATA 486	Access Speeds 56/64 kbs	Installation Rate \$375.00	Monthly Rate \$65.00
Workgomory	010	040	100	T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Montpelier	225	777	492	56/64 kbs	1,050.00	185.00
				T-1	1,800.00	515.00
Moreauville	318	985	486	56/64 kbs	1,050.00	205.00
				T-1	1,800.00	660.00
Morgan City	504	631	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Morgan City	504	329	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Morganza	225	694	492	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Mount Hermon	504	877	490	56/64 kbs	375.00	75.00
				T-1	400.00	310.00
				3 Mbps	1,250.00	730.00
				6 Mbps	2,500.00	1,450.00
				44.210 Mbps	1,500.00	4,650.00
Napoleonville	504	369	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Natchitoches	318	379	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Natchitoches	318	352	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00

Wire Center	NPA	NXX	<u>LATA</u>		Installation Rate	Monthly Rate
New Iberia	337	359	488	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
_				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	391	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	428	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	821	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				•	2,000.00	600.00
				•	*	1,450.00
New Orleans	504	861	490	•	•	•
					400.00	135.00
				•	•	
				•	•	
New Orleans	504	270	490	•	•	•
				-	•	
				•	•	
New Orleans	504	940	490	•	•	-
				•		
				•		
New Orleans	504	282	490	•	•	
			.50			
				•	•	
				44.210 Mbps	1,000.00	1,450.00
		821 861 270		3 Mbps 6 Mbps 44.210 Mbps 56/64 kbs T-1 3 Mbps 6 Mbps 44.210 Mbps 56/64 kbs T-1 3 Mbps 6 Mbps 44.210 Mbps 56/64 kbs T-1 3 Mbps 6 Mbps 44.210 Mbps 56/64 kbs T-1 3 Mbps 6 Mbps 44.210 Mbps 56/64 kbs T-1 3 Mbps 6 Mbps 44.210 Mbps 56/64 kbs T-1 3 Mbps 6 Mbps 44.210 Mbps 56/64 kbs T-1 3 Mbps 6 Mbps 44.210 Mbps 56/64 kbs T-1 3 Mbps 6 Mbps	1,000.00 2,000.00 1,000.00 375.00 400.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00 1,000.00 2,000.00	310.00 600.00 1,450.00 55.00 310.00 600.00 1,450.00 55.00 135.00 310.00 600.00 1,450.00 55.00 135.00 310.00 600.00 1,450.00 55.00 135.00 310.00 600.00 1,450.00 55.00 135.00 310.00 600.00

Wire Center New Orleans	<u>NPA</u> 504	NXX 280	LATA 490	Access Speeds 56/64 kbs	Installation Rate \$375.00	Monthly Rate \$55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	521	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	477	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	597	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	482	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	328	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	830	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	253	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00

Wire Center New Orleans	<u>NPA</u> 504	NXX 361	LATA 490	Access Speeds 56/64 kbs	Installation Rate \$375.00	Monthly Rate \$55.00
New Officaris	JU -1	301	730	T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	891	490	56/64 kbs	375.00	55.00
Now Officiallo	001	001	100	T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	240	490	56/64 kbs	375.00	55.00
non onound	00.		.00	T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Orleans	504	454	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
New Roads	225	638	492	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Newellton	318	467	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Norco	504	725	490	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Oak Grove	318	428	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
0 1 5:1	0.40		400	44.210 Mbps	1,500.00	4,000.00
Oak Ridge	318	244	486	56/64 kbs	1,050.00	205.00
Osladala	040	205	400	T-1	1,800.00	620.00
Oakdale	318	335	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00

Wire Center	NPA	NXX	<u>LATA</u>		Installation Rate	Monthly Rate
Oberlin	337	639	488	56/64 kbs	\$1,050.00	\$245.00
0.1 0.1	0.40		400	T-1	1,800.00	1,005.00
Oil City	318	995	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Olla	318	495	486	56/64 kbs	1,050.00	230.00
				T-1	1,800.00	830.00
Opelousas	337	942	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Pardis	504	758	490	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Parks	337	845	488	56/64 kbs	1,050.00	185.00
				T-1	1,800.00	515.00
Patterson	504	395	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Pearl River	504	863	490	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Pecan Island	337	737	488	56/64 kbs	1,050.00	280.00
		. • .	.00	T-1	1,800.00	1,220.00
Pelican	318	755	486	56/64 kbs	1,050.00	205.00
1 Onodii	010		100	T-1	1,800.00	590.00
Pierre Part	504	252	490	56/64 kbs	375.00	55.00
r iono r art	001		100	T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Pine	504	848	490	56/64 kbs	375.00	75.00
1 1110	004	U-7U	700	T-1	400.00	310.00
				3 Mbps	1,250.00	730.00
				6 Mbps	2,500.00	1,450.00
				44.210 Mbps	1,500.00	4,650.00
				TT.Z IU WIDPS	1,500.00	→,030.00

Wire Center	NPA	NXX	<u>LATA</u>		Installation Rate	Monthly Rate
Pine Prairie	337	599	488	56/64 kbs	\$1,050.00	\$245.00
D:0 :-	040	0.50	400	T-1	1,800.00	975.00
Pitkin	318	358	486	56/64 kbs	1,050.00	225.00
Diaire Dealine	040	200	400	T-1	1,800.00	805.00
Plain Dealing	318	326	486	56/64 kbs	1,050.00	225.00
Dia	005	050	400	T-1	1,800.00	750.00
Plaquemine	225	659	492	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
Dia	005	005	400	44.210 Mbps	1,500.00	3,100.00
Plaquemine	225	685	492	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
DI 1 '11	040	000	400	44.210 Mbps	1,500.00	3,100.00
Plaucheville	318	922	486	56/64 kbs	1,050.00	210.00
D. (1199	0.40		400	T-1	1,800.00	700.00
Pleasant Hill	318	796	486	56/64 kbs	1,050.00	225.00
5	50 4		400	T-1	1,800.00	805.00
Pointe-a-la - Hache	504	333	490	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Pollock	318	765	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Ponchatoula	504	370	490	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Port Barre	337	585	488	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00

Wire Center	<u>NPA</u> 504	<u>NXX</u> 564	LATA 490	Access Speeds 56/64 kbs	Installation Rate \$375.00	Monthly Rate \$65.00
Port Sulphur	304	304	490	T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Raceland	504	537	490	56/64 kbs	375.00	55.00
Naccianu	JU -1	337	490	T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Ragley	337	725	488	56/64 kbs	1,050.00	210.00
ragicy	337	123	400	T-1	1,800.00	660.00
Rayne	337	334	488	56/64 kbs	375.00	55.00
rayiic	557	337	400	T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Rayville	318	728	486	56/64 kbs	375.00	55.00
rayviio	010	, _0	100	T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Reeves	337	666	488	56/64 kbs	1,050.00	210.00
. 100100				T-1	1,800.00	660.00
Reserve	504	536	490	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	535.00
Ringgold	318	894	486	56/64 kbs	1,050.00	205.00
00				T-1	1,800.00	660.00
Roanoke	337	753	488	56/64 kbs	1,050.00	185.00
				T-1	1,800.00	515.00
Robeline	318	472	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Rodessa	318	223	486	56/64 kbs	1,050.00	205.00
				T-1	1,800.00	660.00
Rosedale	225	648	492	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	560.00
Rougon	225	627	492	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00

Wire Center	<u>NPA</u>	<u>NXX</u>	<u>LATA</u>	Access Speeds		Monthly Rate
Ruston	318	251	486	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Saint Bernard	504	682	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Saint	225	635	492	56/64 kbs	375.00	65.00
Francisville						
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Saint Gabriel	225	642	492	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Saint Joseph	318	766	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Saint Landry	318	838	486	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Saint	337	394	488	56/64 kbs	375.00	55.00
Martinville						
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Saline	318	576	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Sarepta	318	847	486	56/64 kbs	1,050.00	235.00
				T-1	1,800.00	860.00
Shongaloo	318	846	486	56/64 kbs	1,050.00	270.00
				T-1	1,800.00	1,150.00

Wire Center	NPA	NXX	<u>LATA</u>		Installation Rate	Monthly Rate
Shreveport	318	741	486	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
	2.4.2			44.210 Mbps	1,000.00	1,450.00
Shreveport	318	795	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Shreveport	318	861	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Shreveport	318	221	486	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Shreveport	318	673	486	56/64 kbs	375.00	55.00
•				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Shreveport	318	630	486	56/64 kbs	375.00	55.00
·				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Shreveport	318	682	486	56/64 kbs	375.00	55.00
·				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Sicily Island	318	389	486	56/64 kbs [']	375.00	65.00
,				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Simmesport	318	941	486	56/64 kbs	1,050.00	230.00
•				T-1	1,800.00	860.00

Wire Center	<u>NPA</u>	NXX	<u>LATA</u>		Installation Rate	Monthly Rate
Slidell	504	639	490	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Sorrento	225	675	492	56/64 kbs	1,050.00	225.00
				T-1	1,800.00	750.00
Spencer	318	726	486	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	560.00
Springfield	225	294	492	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Springhill	318	539	486	56/64 kbs	1,050.00	260.00
				T-1	1,800.00	1,090.00
Springhill	501	859	486	56/64 kbs	1,050.00	260.00
				T-1	1,800.00	1,090.00
Starks	337	743	488	56/64 kbs	1,050.00	210.00
				T-1	1,800.00	700.00
Sterlington	318	665	486	56/64 kbs	375.00	55.00
_				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Sugartown	337	328	488	56/64 kbs	1,050.00	200.00
				T-1	1,800.00	620.00
Sulphur	337	527	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Sunset	337	662	488	56/64 kbs	1,050.00	200.00
				T-1	1,800.00	590.00
Sweet Lake	337	598	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Tallulah	318	574	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Thibodaux	504	435	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				44.210 Mbps	1,000.00	1,450.00
Thornwell	337	587	488	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	535.00
Tullos	318	534	486	56/64 kbs	1,050.00	200.00
				T-1	1,800.00	620.00

Wire Center	NPA	NXX	<u>LATA</u>		Installation Rate	Monthly Rate
Tunica	225	655	492	56/64 kbs	\$375.00	\$65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
-	00-		400	44.210 Mbps	1,500.00	4,000.00
Turkey Creek	337	461	488	56/64 kbs	1,050.00	260.00
			400	T-1	1,800.00	1,060.00
Vacherie	225	265	492	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Venice	504	534	490	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Vidalia	318	336	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Ville Platte	337	360	488	56/64 kbs	1,050.00	210.00
				T-1	1,800.00	660.00
Vinton	337	589	488	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				44.210 Mbps	1,500.00	3,100.00
Vivian	318	375	486	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	560.00
Vivian	903	672	486	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	560.00
Washington	337	826	488	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Water Proof	318	749	486	56/64 kbs	375.00	75.00
				T-1	400.00	310.00
				44.210 Mbps	1,500.00	4,650.00

Wire Center	<u>NPA</u>	NXX	LATA		Installation Rate	Monthly Rate
Weeks Island	337	867	488	56/64 kbs	\$375.00	\$65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
\A/-1-1-	007	704	400	44.210 Mbps	1,500.00	3,100.00
Welsh	337	734	488	56/64 kbs	1,050.00	185.00
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	005		400	T-1	1,800.00	475.00
White Castle	225	545	492	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
1 A C1	005		400	44.210 Mbps	1,500.00	3,100.00
Wilson	225	629	492	56/64 kbs	375.00	65.00
				T-1	400.00	220.00
				3 Mbps	1,250.00	525.00
				6 Mbps	2,500.00	1,050.00
				44.210 Mbps	1,500.00	3,100.00
Winnfield	318	727	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
_				44.210 Mbps	1,500.00	4,000.00
Winnfield	318	628	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00
Winnsboro	318	435	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				44.210 Mbps	1,500.00	4,000.00
Wisner	318	724	486	56/64 kbs	1,050.00	195.00
				T-1	1,800.00	560.00
Youngsville	337	856	488	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Yscloskey	504	676	490	56/64 kbs	375.00	55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00

IntraLATA Frame Relay Access

Wire Center	<u>NPA</u>	<u>NXX</u>	<u>LATA</u>	Access Speeds	Installation Rate	Monthly Rate
Zachary	225	654	492	56/64 kbs	\$375.00	\$55.00
				T-1	400.00	135.00
				3 Mbps	1,000.00	310.00
				6 Mbps	2,000.00	600.00
				44.210 Mbps	1,000.00	1,450.00
Zwolle	318	645	486	56/64 kbs	375.00	65.00
				T-1	400.00	270.00
				3 Mbps	1,250.00	630.00
				6 Mbps	2,500.00	1,250.00
				44.210 Mbps	1,500.00	4,000.00

07/10/02

Data Dial Tone

The Office of Telecommunications Management (OTM) will provide Local Area Network Services to state agencies in designated buildings. Initially, this service will be provided in the Capitol Park Complex in downtown Baton Rouge. This line of service is called Data Dial Tone and will provide subscribers with secure TCP/IP Ethernet services for connectivity between end-users and agency data resources at one of the shared data centers in Baton Rouge. All subscribers will participate in the private State Intranet. Internet access is also available.

For a complete description of the Data Dial Tone line of service, please see OTM's web page at www.state.la.us/otm/otm.htm. There are several prerequisites to subscribing to this line of service.

Data Dial Tone Access

Desktop access is used for 10/100Mb access for PCs, network printers and in-building servers.

Network access is used for connecting an agency access switch to the OTM aggregation switches, either in the buildings or data centers. Agencies need to provision two ports on their access switch for this connection.



Data Dial Tone Access Rates

<u>Description</u>	Monthly Rate	
Desktop Access	\$31.00	per port
Network Access 10/100 Mb	950.00	per 10/100 Ethernet connection
Network Access Gigabit Ethernet	2,850.00	per gigabit Ethernet connection

LaNet via Data Dial Tone (Internet Access)

Agencies will purchase LaNet (Internet) access for their collective users on a bandwidth subscription basis. The subscription will be controlled and rate-limited by IP subnet. For example, if Agency A uses subnet 10.30.0.0 and purchases 12 Mbps of bandwidth for its users, the 10.30.0.0 subnet would be rate-limited to a total of 12 Mbps of Internet access.



LaNet via Data Dial Tone Rates (Internet Access)

<u>Description</u>	Monthly Rate
Data Dial Bandwidth 1.5 Mb	\$337.50
Data Dial Bandwidth 3 Mb	675.00
Data Dial Bandwidth 4.5 Mb	1,012.50
Data Dial Bandwidth 6 Mb	1,350.00
Data Dial Bandwidth 9 Mb	2,025.00
Data Dial Bandwidth 12 Mb	2,700.00
Data Dial Bandwidth 15 Mb	3,375.00
Data Dial Bandwidth 18 Mb	4,050.00
Data Dial Bandwidth 21 Mb	4,725.00

Data Dial Tone DMZ Service

Agencies that offer Internet services on publicly accessible servers must subscribe to Data Dial Tone De-Militarized Zone (DMZ) services. Agency public servers are placed in a secured DMZ and are protected by OTM-provided firewalls. An agency may connect its public servers to the DMZ switch—in which case the agency will purchase an access port for each server located within the DMZ network. As an alternative, the agency may connect its own DMZ switch or firewall to OTM's DMZ switch and pay for that switch-to-switch or switch-to-firewall connection. In either case, in addition to the access port(s), the agency will purchase bandwidth for its collective group of servers located within the DMZ network.

Billing Rates

Data Dial Tone DMZ Service Rates

<u>Description</u>	<u>Monthly Rate</u>	
DMZ Access Port 10/100 Ethernet	\$475.00	per port
DMA Gigabit Ethernet	1,425.00	per port
DMZ Bandwidth 1.5 Mb	337.50	
DMZ Bandwidth 3 Mb	675.00	
DMZ Bandwidth 4.5 Mb	1,012.50	
DMZ Bandwidth 6 Mb	1,350.00	
DMZ Bandwidth 9 Mb	2,025.00	
DMZ Bandwidth 12 Mb	2,700.00	
DMZ Bandwidth 15 Mb	3,375.00	
DMZ Bandwidth 18 Mb	4,050.00	
DMZ Bandwidth 21 Mb	4,725.00	

Data Dial Tone Moves/Add/Change Rates

There are no setup or installation charges for initial establishment of Data Dial Tone service in a new building. However, there are fees associated with adding, moving, or changing features once service is initially established.

Billing Rates

Data Dial Tone Moves/Add/Change Rates

<u>Description</u>	Rate	
Add New Desktop User	\$26.50	
Disconnect Desktop User	No Charge	
Move Desktop User	26.50	Within the same building or location
Premise Visit	79.00	A minimum of one premise visit charge will apply for Adds and Moves. An agency may submit requests for multiple Adds or Moves on a single order.
Change Port Feature	26.50	Move user from one VLAN to another

Other charges may apply depending upon complexity of the change. Agency should submit requests to the OTM Customer Services Section and OTM will prepare an estimate of charges for agency review prior to execution of work.

10/22/02

Glossary

- **1+** —Pronounced "one plus." Dialing 1 as the first digit signals your local telephone company that the telephone number you are dialing is long distance. The number 1 will typically be followed by an area code and then seven digits.
- Access Code—A digit or digits dialed in order to place a call over a trunk to gain access to a particular facility such as LINC. For example, the arrangement may be to dial "8" for LINC access and "9" for local calling.
- **Access Line—**A telephone line reaching from the telephone company central office to a point usually on your premises. Beyond this point the wire is considered inside wiring.
- **Automated Attendant**—Voice messaging service option which answers a central number and gives callers options by which to be routed to a person or section within the organization. Sometimes known as "call routing", this option is useful when the caller only knows a main number and may need additional information to reach the correct section or person.
- Automatic Call Back—An optional feature which allows the calling party on encountering a busy number to be automatically called back. Both the calling party and the called busy station must be available within the next 30 minutes. If the request is not able to be completed in the 30-minute time frame, it will be automatically deactivated. This feature will operate only for stations on the same system (with the same 3-digit prefix). This is not available in all Central Offices.
- **Bandwidth**—The width of a communications channel. In analog communication, bandwidth is typically measured in Hertz. In digital communications, bandwidth is typically measured in bits per second (bps).
- **Bulletin Board**—Voice messaging service option which provides a recorded message at a number which people can call in to hear. Sometimes called Information Providing, this option is useful in making available information to individuals seeking directions, instructions, status, or other items.
- **Call Forwarding Busy**—An optional feature which automatically routes incoming calls to the attendant or another pre-selected station when the called station is busy.
- **Call Forwarding Don't Answer**—An optional feature which automatically routes incoming calls to an attendant or another pre-selected station when the called station doesn't answer within a designated number of rings.
- **Call Forwarding Outside**—This optional feature forwards all incoming calls to another number outside the system. While Call Forwarding is activated, the telephone may be used to originate other calls.
- **Call Forwarding Variable**—An optional feature which when activated by the station user causes all incoming calls to be forwarded to another station within the system or to the attendant. While Call Forwarding is activated, the telephone may be used to originate other calls.

- Call Hold—An optional feature which allows a station user to place any call involving his station on hold. For CENTREX users, this is accomplished by flashing the switch hook and dialing a special code. The user's station is then free to originate another call. The held call may be retrieved by dialing the hold code again or by hanging up, which will result in a ringing signal to the user's station and re-connection to the held call. A held call cannot be included in an Add-on or Three-way call. Generally, only one call per station line can be held at a time.
- **Call Information Display**—Allows a user with specially designed sets with displays to obtain information via the display (i.e. time and date, incoming call information, inspect feature buttons, outgoing call destination).
- **Call Park**—An optional feature which allows a user to put a call in a "hold-type" state from which it can be retrieved from another station.
- **Call Pick-up—**An optional feature which allows a station to answer calls directed to another station within the same pick-up group by dialing an access code. A list of desired group numbers must be provided to the system administrator.
- **Call Transfer**—An optional feature which allows a station user to transfer an incoming call to another station user.

Call Waiting—

- Originating—An optional feature which allows the calling station to direct a distinctive burst of tone to a busy station in the same system.
- Terminating—An optional feature which provides a tone indication to a busy line that an incoming call is waiting.

Calling—

- Interior—Calls which are made from a station on a system to any other station on that same system. Telephones restricted to interior calling cannot place calls to a telephone outside the system such as to a residence, a local business, another city, or another state telephone which is on a different system.
- Outside—Calls which are made from a station on a system to anywhere beyond the boundaries of the system on which the station is located. These are calls made from a station that necessitate dialing an access code such as "8" or "9" to make the connection.
- **Calls in Queue Waiting**—An optional feature which allows a call to be placed in queue and is waiting to be answered. The calls are answered in the order they are received by answering agents.
- **Central Office**—The telephone company switching facility or center. It handles a specific geographic area, identified by the first three digits of the local telephone number.
- **Circuit**—A connection linking two or more physical points to each other which is not switched. Circuits are usually for data transmission between a mainframe and a terminal(s); for monitoring alarm status between a detection device and the central monitoring equipment; or for extending local telephone service to a remote location.

- **Committed Information Rate (CIR)**—It is used in the Frame Relay arena. CIR refers to the average maximum transmission speed of a user over a link to the Frame Relay network.
- **Cutoff Key**—A device, such as a toggle switch, which is used to prevent or break service to a telephone station(s).
- **Delay Announcements**—An announcement which advises a caller that there will be a delay before their call is answered.
- **Dial Tone**—The sound you hear when you pick up a telephone. Dial tone is a signal from your local telephone company that it is alive and ready to receive the number you dial.
- **Directed Call Pick-up**—An optional feature which allows a user to selectively answer a call ringing at another telephone by dialing a code and the number of the ringing telephone.
- **Exit Out/Escape To—**The number a caller (to a VMS box) will be transferred to when they press "0" on the dialpad.
- **CENTREX**—This service, also known as Centrex, is a switching service offered by South Central Bell and other telephone companies. A portion of the Central Office is dedicated to a particular user and provides essentially the same service as a PBX on premise (i.e. provides dial tone, switching, and system and station features).
- **Group Intercom**—Allows a group of users with specially designed sets to call each other via an intercom button and assigned intercom number without tying up the primary directory number.
- **Interfaced**—The coordination between the telephone system and VMS that answers the telephone but does **not** support Message Waiting Indication (MWI) or Exit Out to an operator.
- **Integrated**—The coordination between the telephone system and VMS that provides Message Waiting Indication (MWI), Exit Out to an operator, and Called Party ID.

InterLATA—Between LATAs (Local Access and Transport Area)

Interstate—Between states

IntraLATA—Within a given LATA (Local Access and Transport Area)

Intrastate—Within a given state

INward Wide Area Telephone Service (INWATS)—A service of interexchange carriers (e.g., AT&T, MCI, and Sprint), local exchange carriers, the Bell operating companies and the independent phone companies and long distance resellers which allows subscribers to receive calls from specified areas with no charge to the person who's calling. Rather, the charges are billed to the called party.

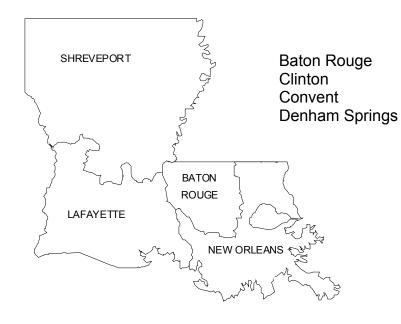
- **LATA**—An abbreviation for Local Access and Transport Area. Geographic regions that define areas within which the Bell Operating Companies can offer exchange access service (i.e. local calling, long distance, private lines, etc.). There are four LATAs in Louisiana designated as the Baton Rouge, Lafayette, New Orleans, and Shreveport LATAs.
- LINC—The Louisiana Intercity Network for Communications is a network comprised of special types of private line channels connecting consolidated and individual telecommunications systems of state agencies. It allows any station with LINC access (CENTREX or PBX) to call any other statewide LINC station by dialing an access code and a seven-digit number. LINC stations may call off of the network (off-net to a non-LINC station) by dialing an access code and the area code and seven-digit telephone number. Both on-net and off-net calls are billed at a reduced rate as compared to regular long distance (toll) calls.
- **Line**—The physical connection between the station equipment and the equipment providing dial tone service.
 - Business—A telephone line for commercial use connecting an individual telephone to a central office.
 - CENTREX Service—A telephone line for commercial use connecting an individual telephone to a central office based system with special features and functions. (See CENTREX) Private—A leased circuit for the exclusive use of a customer. (See Circuit)
- **Listen/Answer Mailbox**—VMS mailbox which plays a message or a series of messages, then allows the callers to record a reply for later retrieval by the mailbox owner.
- **Listen Only Mailbox**—VMS mailbox which plays a message then automatically disconnects the caller. The caller has no options beyond listening to the information in the mailbox.
- **Local Exchange Carrier (LEC)**—A local telephone company responsible for providing basic residential and commercial telephone service to a defined geographical service area.
- **Long Distance (DDD)**—A telephone service (Direct Distance Dialing) which enables a user to dial long distance calls directly to telephones outside the user's local service area without the aid of an operator. A method of making long distance toll telephone calls automatically (1+ dialing).
- **Metropolitan Statistical Area (MSA)**—Geographic areas defined by the Census Bureau, that contain cities of 50,000 or more population, and which include the surrounding counties/ parishes. MSA is used in conjunction with the Cellular Line of Service.
- **MSA**—An abbreviation for Metropolitan Service Area. Metropolitan geographic regions that define areas within which Cellular providers can offer cellular service. Roaming charges apply when cellular service is used outside of the home MSA. There are eight MSAs in Louisiana designated as the Alexandria, Baton Rouge, Houma/Thibodaux, Lafayette, Lake Charles, Monroe, New Orleans, and Shreveport MSAs.

- **Multiple Call Appearances**—Allows a user with a specially designed set to have more than one appearance of the primary directory number assigned to the set. For example, the user's private number can appear a number of times on the one telephone. This will enable the user to receive more than one call simultaneously. The user only pays the cost of one digital voice line.
- **Multiple Line Appearances**—Allows a user with a specially designed set to have more than one appearance of a directory number on the set. Each set is assigned one primary directory number. The set can have one or more secondary numbers assigned to it which allow for multiple line appearances.
- **MWI**—Message Waiting Indicator. An indication from the VMS to a subscriber that a message is waiting for review in the mailbox.
- **Outcall Notification**—Feature of VMS that places calls to subscribers to inform them they have a message waiting for review.
- **PBX**—A private telephone switching system, usually located on a customer's premise. The abbreviation PBX, for Private Branch Exchange, is a general term applied to all types of PBX's, both manual and automatic.
- Permanent Virtual Circuit (PVC)—A permanent association between two data terminal equipment. Once defined and programmed by the carrier into the network routing logic, all data transmitted between any two points across the network follows a pre-determined physical path, making use of a Virtual circuit. PVCs are the basis on which communications take place in a Frame Relay network.
- Port— 1. An entrance to, and/or an exit from a network. 2. The physical or electrical interface through which one gains access. A point in the computer or telephone system where data may be accessed. 3. The interface between a process or program and a communications or transmission facility. 4. Network access point for data entry or exit.
- **Queuing**—Programming feature that stacks callers to a pre-designated phone number in the order of their call. The calls may or may not receive a pre-recorded message. The calls are answered in the order they are received by answering agents.
- **RSA**—An abbreviation for Rural Service Area. Rural geographic regions that define areas within which Cellular providers can offer cellular service. Roaming charges apply when cellular service is used outside of the home RSA. There are nine RSAs in Louisiana.
- **Rural Service Area (RSA)**—Federal Communications Commission designated rural markets across the United States. RSA is used in conjunction with the Cellular Line of Service.
- **Selective Class of Call Screening**—This enables a customer to restrict outgoing toll calls from station users to certain types of calls, such as those which are charged to the called telephone number, a third number or a credit card account.

- **Speed Call-short**—An optional feature which allows the placing of calls to frequently called numbers through the use of an abbreviated number of dial digits.
- **Station**—One of the input or output points on a communications system at the user site.
- **Station Equipment**—Any input or output device connected to the system. Typically, this will be a telephone set, a line status indicator (LSI), a speakerphone, or an auxiliary autodialer.
- **Subscriber**—This refers to an individual station set user.
- **Switch**—This is the process of connecting appropriate lines and trunks to form a desired communications path between two station sets.
- **Telephone Answering**—Voice messaging service option which answers a busy or unanswered call with the subscribers message. Allows a caller to leave a recorded message or chose other options.
- **Three-way Calling**—Allows a user to add a third party to an existing call. It provides consultation, add on, and transfer capabilities.
- **Toll Restriction**—Permits calls to be placed within the local service area, but prevents long distance (DDD) calls.
- **Trunk**—A trunk is a channel that provides communication capability between either two central offices or between a central office and a PBX. It provides the interface between switching systems. This is in contrast to a line which connects an individual telephone set to a switching system which then connects to a trunk upon making a call.
- **UCD**—This is a system which enables incoming calls to be answered automatically, queued, and distributed to agents as they become available. Known as Uniform Call Distribution, it is available in some areas as part of CENTREX service.
- **VMS**—Voice Messaging Service. A broad term that encompasses Telephone Answering, Voice Mail, Bulletin Board/Information Providing, and Voice Forms mailboxes. All technology is available to callers 24 hours a day, seven days a week from any Touch-tone telephone.
- **Voice Forms**—A special type of information collection that asks the caller a series of questions and stores the verbal responses for later retrieval and transcription by the mailbox owner. An ideal technology to collect address changes or handle requests for mailing materials from callers.
- **Voice Mail**—Voice messaging service option which allows a voice mailbox subscriber to send a voice message to another voice mailbox subscriber without the need to talk directly to the person being called. Broadcast messages can be sent using a distribution list to multiple voice mailbox subscribers.

WATS—This is an abbreviation of Wide Area Telecommunications Services. This is a special arrangement that permits long distance calling at a rate typically less than standard DDD rates. A WATS line supports one way calling only—Inward or Outward. The called (outward) or calling (inward) area can be restricted to intrastate, interstate or both. Inward WATS service (1-800) can be provided on a dedicated or switched access basis. Outward WATS is always dedicated. The subscriber is totally responsible for all cost associated with WATS service.

City Location by LATA



Baton Rouge LATA

Donaldsonville **Plaquemines** Gonzales Rosedale Greensburg Rougon Jackson St. Gabriel Livingston St. Francisville Livonia Vacherie Lutcher White Castle Maurepas Wilson Morganza Zachary Montpelier

Lafayette LATA

Abbeville	Duson	Krotz Springs	Loreauville	Rayne	Vinton
Baldwin	Erath	Lafayette	Melville	Simpson	Washington
Broussard	Eunice	Lake Arthur	Merryville	St. Martinville	Weeks Island
Carencro	Franklin	Lake Charles	New Iberia	Sugartown	Youngsville
Centerville	Gueydan	Lawtell	Oberlin	Sulphur	
Crowley	Jeanerette	Leesville	Opelousas	Sweet Lake	
DeRidder	Jennings	Leonville	Port Barre	Turkey Creek	

New Orleans LATA

Albany	Delacroix	Labadieville	Madisonville	Patterson	Slidell
Amite	Gibson	Lacombe	Mandeville	Pearl River	Springfield
Angie	Hammond	Lafitte	Morgan City	Pierre Part	St. Bernard
Bogalusa	Houma	Lake Catherine	Montegut	Pine	Thibodaux
Buras	Independence	LaPlace	Mt. Hermon	Pontchatoula	Venice
Bush	Jesuit Bend	Leeville	New Orleans	Port Sulfur	Yscloskey
Chackbay	Kenner	Lockport	Norco	Pointe-a-la-Hache	
Covington	Kentwood	Lulina	Paradis	Raceland	

City Location by LATA

Shreveport LATA

Alexandria	Converse	Georgetown	Keithville	Mooringsport	Shreveport
Arcadia	Coushatta	Gibsland	Lecompte	Natchitoches	Sicily Island
Bastrop	Crowville	Grambling	Lisbon	Newellton	Simmesport
Benton	Delhi	Grand Cane	Lake Providence	Oak Grove	St. Joseph
Bernice	Doyline	Greenwood	Logansport	Oakdale	St. Landry
Big Cane	Dry Prong	Harrisonburg	Mansfield	Oil City	Sterlington
Blanchard	Dubach	Haughton	Many	Pine Prairie	Tallulah
Boyce	Elizabeth	Hayesville	Marksville	Pitkin	Vidalia
Bunkie	Epps	Homer	Mer Rouge	Pollock	Waterproof
Calhoun	Farmerville	Hornbeck	Minden	Rayville	Winnfield
Castor	Ferriday	Jonesboro	Monroe	Robeline	Winnsboro
Colfax	Florien	Jonesville	Monterey	Ruston	Zwolle
Columbia	Fort Necessity	Kisatchie	Montgomery	Saline	